



Federal Supply Schedule
Professional Services Schedule
Authorized Federal Supply Schedule Price List
FSC Group: 00CORP

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Contract Period:

July 29th, 2011 – July 28th, 2021

Contract No:

GS-10F-0414X

**Price list current as of Modification # PS-0032 effective
November 15, 2019**

Contractor:

Languages Unlimited, LLC

6000 Metrowest Blvd
Suite 208, Orlando, FL 32835
Tel: 1-800-864-0372 | Fax: 1-800-530-9532
<http://www.languagesunlimited.com>
gov@languagesunlimited.com

Contracts Point of Contact:

Joel E. Letang

Business Size:

Small Disadvantaged Business

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Applicable Special Item Numbers

Group Name	Special Item Numbers	FSC/PSC Code
Language Services	382-1 Translation Services	R608
	382-2 Interpretation Services	
	382-3 Training & Educational Materials	
	382-4 Comprehensive Linguistic Analytical Support Services	
	382-5 Services for the Visual and Hearing Impaired	

Contract Administrator:

Joel E. Letang

P. 1-800-864-0372

F: 1-800-530-9532

E: gov@languagesunlimited.com

About Languages Unlimited

Languages Unlimited, LLC serves public and private sectors with certified Subject Matter Experts (SME) for language translation & localization, interpretation, training, and comprehensive linguistic services. During our 20+ years in business, we continue expanding our services while offering exceptional solutions in more than 120 languages and dialects.

Our clients are State and Federal agencies, non-profit organizations, educational institutions and other language service firms. Languages Unlimited is adept at helping our clients communicate with their clients, constituencies, and employees during seminars, conferences, court hearings, medical examinations, and trade documentation, to name a few.

Headquartered in Orlando, Florida, our corporate team is comprised of a diverse group professionals which provide continuous administrative support and quality assurance to ensure service delivery is optimal. Languages Unlimited maintains a *proprietary database* with thousands of certified linguists with expertise in a variety of technical and non-technical fields. Our database enables us to contract with a vast network of language professionals in various parts of the United States as well as abroad to offer more responsive, accurate, and adaptable services to our clients. Our linguists are grouped by levels of expertise and are part of Languages Unlimited’s exclusive SME Enclaves located in 6 continents.

Our **Mission** is to always strive for precision with each engagement while breaking every language barrier our clients face. In addition, we make it our daily goal to provide our clients with world-class customer service and to keep our prices competitive. Since our inception in 1994, Languages Unlimited’s **Vision** remains unchanged – facilitate and enhance connections through language comprehension around the world.



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1. Customer Information

1.1. Awarded Special Item Numbers (SINS)

Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SIN	RECOVERY	DESCRIPTION
382-1	382-1/RC	Translation Services
382-2	382-2/RC	Interpretation Services
382-3	382-3/RC	Training and Educational Materials
382-4	382-4/RC	Comprehensive Linguistic Analytical Support Services
382-5	382-5/RC	Services for the Visual and Hearing Impaired
00CORP-500	00CORP-500/RC	Order Level Material(s)

1.2. Lowest-Priced

Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.
Not Applicable.

1.3. Labor Categories & Rates

Contractor is proposing hourly rates. All rates and a description of all corresponding commercial job titles, experience, functional responsibility and education requirements is provided at Pages 9-12.

2. Maximum Order

\$1,000,000.00

3. Minimum Order

\$100.00

4. Geographic Coverage (Delivery Area)

Nationwide and Globally.



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5. Point(s) of Production

6000 MetroWest Blvd, Suite 208, Orlando, FL 32835

6. Discount from List Prices

Prices shown are Government net prices (discounts already deducted).

7. Quantity Discount(s)

SIN 382-1 Translation	None
SIN 382-2 Interpretation	None
SIN 382-3 Training & Educational Material	Language Training – None Language Assessments - 10% discount for orders with 150 assessments in a contract year.
SIN 382-4 Comprehensive Linguistic Analytical Support Services	50% discount for order in excess of 1920 hours in a contract year
SIN 382-5 Services for the Visual and Hearing Impaired	None

8. Prompt Pay Terms

Net 30 days.

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government Purchase Cards

Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Government Purchase Cards

Government purchase cards are not accepted above the micro-purchase threshold.

10. Foreign Items

None

11a. Time of Delivery

As negotiated at task or delivery order level.

11b. Expedited Delivery

Items available for expedited delivery are noted in this price list. Contact Contractor for more information.



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11c. Overnight and 2-Day Delivery

Contact Contractor for more information.

11d. Urgent Requirements

Except for on-demand telephonic interpretation requests, orders made within the following hours before delivery or performance are charged at a premium:

- Within 24 hours: 35% increase above quoted rate
- Within 48 hours: 25% increase above quoted rate

12. F.O.B. Point(s)

Destination

13a. Ordering Address

6000 MetroWest Blvd, Suite 208, Orlando, FL 32835

13b. Ordering Procedures

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address(es)

6000 MetroWest Blvd, Suite 208, Orlando, FL 32835

15. Warranty Provision

Not applicable.

16. Export Packing Charges

Not Applicable.

17. Terms and Conditions of Government Purchase Card Acceptance (Any Thresholds above the Micro-Purchase Level)

Contact Contractor

18. Terms and Conditions of Rental, Maintenance, and Repair (If Applicable)

Not applicable.



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19. Terms and Conditions Of Installation

Not applicable.

20a. Terms and Conditions of Repair Parts Indicating Date of Parts Price Lists and Any Discounts From List Prices

Not applicable.

20b. Terms and Conditions for Any Other Services.

Not applicable.

21. List of Service and Distribution Points.

Not applicable.

22. List of Participating Dealers.

Not applicable.

23. Preventive Maintenance

Not applicable.

24a. Special Attributes Such As Environmental Attributes

(e.g., recycled content, energy efficiency, and/or reduced pollutants).
Not applicable.

24b. Section 508 Compliance (If Applicable)

Not applicable.

25. Data Universal Number System (DUNS) Number

140072146

26. Notification Regarding Registration in System for Award Management (SAM) Database.

Languages Unlimited, LLC is registered with the SAM Database.
CAGE Code: 5PDT0



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2. Terms & Conditions

1. All Interpreting services have a minimum charge of 2 hours.
2. Each additional hour is billed in 30 minute increments.
3. Evening hours (5:00pm – 8:00am) and weekends will be billed at 1.5x the hourly rate.
4. Time and a half (1.5x) the hourly rate will be applied for hours worked over 8 hours (billed in 30 minute increments).
5. RID SC:L (Specialist Certificate: Legal) or individual state equivalent will be billed at 1.5x the regular hourly rate. *Sign Language Only*
6. At least 2 ASL interpreters need to be scheduled for assignments lasting over 1.5 hours due to the taxing physical activity and mental focus that the interpreter needs to sustain throughout the assignment.
7. Two (2) or more simultaneous interpreters need to be scheduled for all assignments due to the taxing physical activity and mental focus that the interpreter needs to sustain throughout the assignment.
8. For consecutive interpreting, the amount of people needing interpreting will determine if 2 or more interpreters are needed.
9. Interpreters work as a team, switching as needed to provide uninterrupted service throughout the whole assignment. Total hours are billed for each interpreter.
10. Travel time for Interpretation Services will be billed at an interpreting hourly rate for every hour of travel. Mileage fees will be billed based on IRS Standard Mileage Rate.
11. Parking fees may also be applied (receipts of parking can be provided).
12. Cancellations with less than 48 hours notice before the scheduled date and time will be billed in for the full scheduled time.
13. No-shows will be billed for the full scheduled time including roundtrip travel time.
14. Normal office hours of operation are 9:00am – 5:00pm (EST) Monday through Friday.



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3. Language Services

Languages Unlimited leverages **Subject Matter Expert (SME)** to deliver all of its language services. Our SMEs are organized into groups of professionals with varying backgrounds including medical, legal, and scientific. Each SME Group is comprised of linguists arranged depending on the complexity and exotic nature of their language pair(s) as compiled by our languages research program.

SME Group 1 Very Common Languages	Arabic, Spanish, Vietnamese
SME Group 2 Common Languages	Bengali, Chinese (Simplified & Traditional), Danish, Dutch, Estonian, Finnish, French, Georgian, German, Greek, Gujarati, Hindi, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Swedish, Tagalog (Filipino), Tamil, Thai, Tigrinya Urdu
SME Group 3 Exotic Languages	Afrikaans, Basque, Bosnian, Breton, Bulgarian, Burmese, Byelorussia, Catalan, Creole (Haitian), Croatian, Czech, Hebrew, Icelandic, Indonesian, Javanese, Kashmiri, Khmer (Cambodian), Kurdish, Laotian, Latvian, Lithuanian, Macedonian, Malay, Maltese, Nepali, Punjabi, Romanian, Serbian, Swahili, Tibetan, Turkish, Ukrainian
SME Group 4 Very Exotic Languages	Albanian, Amharic, Aramaic, Armenian, Assyrian, Azerbaijani, Bashkir, Chavacano, Dari, Farsi, Hmong, Igbo, Kazakh, Latin, Lingala, Moldovan, Mongolian, Persian, Pushto, Quiche, Rajasthani, Sindhi, Sinhalese, Slovak, Slovene, Somali, Uzbek, Yiddish, Zulu



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SIN 382-1 Translation Services

1. Translations

With an internal database of over 7,000 language professionals, Languages Unlimited provides a full range of accurate translation services in more than 90 global languages. These professionals are **Subject Matter Experts** with backgrounds in multiple disciplines including medical, legal, and scientific; and a proven track record of consistently accurate translations. Our Subject Matter Experts leverage state-of-the-art translation and desktop publishing software as part of their engagements.

Following a highly effective proofreading process, Languages Unlimited can certify and notarize all output translations to meet exact legal requirements. Court certified and notarized translations are also available.

Translation - Subject Matter Expert (SME)	
Duties	<p>Subject Matter Experts have expertise in any number of technical disciplines. SMEs perform a variety of language services including translation, transcription, and analysis from a source language to a target language.</p> <p>SMEs provide excellent customer service; correct usage of updated translation and desktop publishing software, and general computer science knowledge (e.g. Microsoft Word, Adobe suite).</p>
Minimum Education	Bachelors
Minimum Experience	<p>2 Years specialized experience in field related to the translation effort</p> <p>*All SMEs have passed a tailored language test in the fields of desired expertise required for the project.</p>
Certification	Certification by the American Translators Association (ATA) or equivalent national translating certification.
<p>Language certifications, as required by contract, may be substituted for BS/BA. All scores must be recorded and presented in alignment with the Interagency Language Roundtable (ILR) 4 point scale, or above. Examinations must include Reading, Listening, Speaking, and Writing in both the source language and target language scored as:</p> <ol style="list-style-type: none"> 1. Absence of errors in grammar/syntax, pronunciation, and accuracy Score – 60% 2. Reproducible session by any other interpreter and SME Score – 25% 3. Consistency in use of specific terminology and language proficiency is free of bias Score – 15% <p>NOTE: Full professional proficiency is the fourth level of five in the Interagency Language Roundtable (ILR) scale of language proficiency, formerly called the Foreign Service Institute (FSI) scale. This level is sometimes referred to as S-4 or level 4. A person at this level is described as follows:</p> <ul style="list-style-type: none"> • able to use the language fluently and accurately on all levels normally pertinent to professional needs • can understand and participate in any conversations within the range of own personal and professional experience with a high degree of fluency and precision of vocabulary • would rarely be taken for a native speaker, but can respond appropriately even in unfamiliar situations • makes only quite rare and unpatterned errors of pronunciation and grammar • can handle informal interpreting from and into the language 	



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2. Transcription

Languages Unlimited provides the public sector with an accurate transcription and language support for any medical, legal, military, or scientific requirement. Specializing in Court Certified English, Spanish, Arabic, and Haitian Creole transcription, our certified stenographers and media transcriptionists deliver fast high-quality results in any method, such as Human Transcription and/or Machine Assisted Transcription.

Transcription - Subject Matter Expert (SME)	
Duties	Subject Matter Experts have expertise in any number of technical disciplines. Responsible for revising, proofreading, and editing technical translated documents. General computer science knowledge, i.e. Microsoft® Word® and/or Adobe® suite. Native English Language
Education	Bachelors
Experience	2 Years specialized experience in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for the project

3. Desktop Publishing

We have identified the increasing need for thorough world-class translation services requiring not only a translation effort, but also a document redesign approach with an appealing and cost-effective publishing support. When contracted, we accurately revise, redesign, and edit technical translated documents made to mirror the original version in wording, format, and layout.

Desktop Publishing - Subject Matter Expert (SME)	
Duties	Subject Matter Experts have expertise in any number of technical disciplines. Responsible for revising, redesigning, and editing technical translated documents. General computer science knowledge, i.e. Microsoft® Word® and Adobe® suite. Native English Language
Education	Bachelors
Experience	2 Years specialized experience in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for the project



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4. Technical Proofreading

In addition to our intricate proofreading procedure found in our translation process, we provide both public and private sectors with certified professional technical writers that revise, proofread, and edit technical translated texts and other professional documents in compliance to contract requirements.

Technical Proofreading - Subject Matter Expert (SME)	
Duties	Subject Matter Experts have expertise in any number of technical disciplines. Responsible for revising, proofreading, and editing technical translated documents. General computer science knowledge, i.e. Microsoft® Word® and/or Adobe® suite. Native English Language
Education	Bachelors
Experience	2 Years specialized experience in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for the project

5. Project Management

Languages Unlimited complements its services portfolio with a flexible and responsive project management system. For each linguistic project, we provide Senior and/or Junior management representatives capable of analyzing and executing contract requirements. Our Project Managers follow process management directives and quality procedures that ensure timely completion of each project.

Project Management - Subject Matter Expert (SME)	
Duties	Allocates resources and monitors progress for contract tasks. Provides technical and management expertise as necessary to resolve issues and ensure timely completion of assigned tasks. Directs all technical, financial management and administrative activities. Determines a course of action and sets priorities for project completion. Follows process management directives and quality assurance procedures.
Education	Bachelors
Experience	2 Years specialized experience in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for project



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SIN 382-2 Interpretation Services

Languages Unlimited offers accurate professional simultaneous and/or consecutive interpreters for any demanding situation, local or remote, that faces a foreign language barrier. With an internal database featuring over 3,000 interpreters with proficiency in over 120 languages/dialect, and court interpreter certifications. Languages Unlimited is able to quickly find and deploy the appropriate interpreter for any client requirement anywhere in the world.

Languages Unlimited has devised a systematic, efficient and cost-effective process that allows our interpreters to facilitate remote audio and/or video interpretation sessions using some of the latest conferencing software. Languages Unlimited is also able to meet on-demand interpreting requests through our 24/7 toll-free number. Clients are provided with unique access codes to access the this on-demand service and a enjoy a connection time of less than 1 minute.

Subject Matter Expert (SME)	
Duties	Subject Matter Experts have expertise in any number of technical disciplines. SMEs perform a variety of language services including interpretation and/or localization services and analysis from a source language to a target language. SMEs provide excellent customer service; and general computer science knowledge (e.g. Microsoft Word, Adobe suite).
Education	Bachelors
Experience	2 Years specialized experience in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for the project
Certification	Certification by the American Translators Association (ATA) or equivalent national translating certification.
<p>Language certifications, as required by contract, may be substituted for BS/BA. All scores must be recorded and presented in alignment with the Interagency Language Roundtable (ILR) 4 point scale, or above. Examinations must include Reading, Listening, Speaking, and Writing in both the source language and target language scored as:</p> <ol style="list-style-type: none"> 1. Absence of errors in grammar/syntax, pronunciation, and accuracy Score – 60% 2. Reproducible session by any other interpreter and SME Score – 25% 3. Consistency in use of specific terminology and language proficiency is free of bias Score – 15% <p>NOTE: Full professional proficiency is the fourth level of five in the Interagency Language Roundtable (ILR) scale of language proficiency, formerly called the Foreign Service Institute (FSI) scale. This level is sometimes referred to as S-4 or level 4. A person at this level is described as follows:</p> <ul style="list-style-type: none"> • able to use the language fluently and accurately on all levels normally pertinent to professional needs • can understand and participate in any conversations within the range of own personal and professional experience with a high degree of fluency and precision of vocabulary • would rarely be taken for a native speaker, but can respond appropriately even in unfamiliar situations • makes only quite rare and unpatterned errors of pronunciation and grammar • can handle informal interpreting from and into the language 	



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SIN 382-3 Training & Education Materials

1. Language Training

Language Unlimited has leveraged its 20+ years of language services to develop *LUClass*, a proprietary cloud-based language training platform accessible anywhere in the world. *LUClass* is largely focused on facilitating remote learning which also includes live online interaction with LU's highly-skilled Language Training Mentors.

LUClass is ideal for:

- Rapid learning to enable speaking, listening, reading and writing. *LUClass* helps students learn a new language quicker than other traditional instruction courses.
- Supporting critical missions in which mission-essential personnel within law enforcement, military, and national security organizations require specialized language and cultural instruction;
- Preparing military personnel and their families for mission centered deployment in foreign countries;
- Private individuals with busy schedules
- Our dynamic curriculum can be customized to the specific needs of every individual student or learning group. *LUClass*' key features include:
 - *Live on-line instruction* – All students have set course dates (at least, twice weekly) that feature live on-line interaction with one of LU's highly-trained language instructors. During these pre-set dates, modules will be introduced by the teacher where attendance of the students is compulsory.
 - *Highly-skilled Language Instructors* - Language Training Mentors are all native speakers of the language they teach, are college graduates, and have degrees in education or language teaching. All are experienced in teaching adult learners. All *LUClass* Language Instructors are certified testers, qualified to administer tests and evaluate proficiency. Our Language Training Mentors are required to undergo professional development activities that will enhance their skills and ability to design the curriculum, monitor the progress of the students, improve the dynamics of the mentoring process and achieve the goal of a quick learning process within the course duration.
 - *Self-Assess Activities* - Enables student learn and strengthen pronunciation, speaking, listening, writing and reading skills.
 - *Conversation Pairing* – Using the platform, peer to peer discussion can be initiated with monitoring and control by the teacher.
 - *Progress Monitoring* – The assigned Language Training Mentor reviews coursework submitted by the course participants, grades and provides feedback.
 - *Grade Quizzes* - At the end of every module, quizzes will be answered by the students to verify their progress.
 - *Final Assessment* - The final course material involves a "Final Assessment". Every student is required to pass a set standard score in order to proceed to the next level, if deemed required. The assessment material is prepared by the Language Training Mentor, reviewed and approved by our Qualified Assessment/Testers body. Our language assessment rating is in compliance with The Interagency Language Roundtable (ILR) Scale.



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2. Language Assessments

Languages Unlimited leverages highly skilled linguists to assess language proficiency of candidates specific to two primary skill sets: Listening and Speaking. Our linguists prepare comprehensive reports rating each assessed candidate on Languages Unlimited 4-point scale. Ratings on the LU scale are:

Proficiency Rating Scale

Level	Description
1	Candidate has some knowledge of the language but not enough to be fully functional in society or the workplace where the language is spoken. Candidate cannot maintain a regular conversation in the language.
2	Candidate has quite a bit of knowledge of the language and can carry a normal conversation (but not as fluently as level 3 & 4). At this level, the Candidate can engage in everyday conversation which may cover daily news and world events, etc however Candidate has not fully mastered the language. Candidate is not yet able to participate in conversations requiring high degrees of technicalities and nuances.
3	Candidate has demonstrated that s/he can carry almost any type of conversations including those involving some high level of technicality and nuances that is expected of a native speaker.
4	Candidate is at or near native speaking abilities.

SIN 382-4 Comprehensive Linguistic Analytical Support Services

Languages Unlimited supports the mission needs of federal agencies that require high-skilled and cleared/clearable linguists to perform a range of translation and interpretation services on an ad hoc basis. Our linguists provide a wide array of multi-lingual and sign language support including, but not limited to: data analysis, interview support, recruitment. Our linguist have experience leading or assisting mission-critical programs; handling sensitive data; and managing evolving needs. LU’s CLASS Experts are thoroughly vetted to ensure compliance with ethical, security and professional requirements.

SIN 382-5 Services for the Visual & Hearing Impaired

Languages Unlimited provides specialized Sign Language interpreting services in support of academic, military, medical, and legal organizations that require professional and/or certified interpreters meeting the standards of the **National Association of the Deaf (NAD)**. Languages Unlimited maintains a professional commitment to providing sign language expertise that fits the unique needs of every interpreting session. Each of our Sign Language Interpreters maintains a professional certification from a recognized institution such as the **Registry of Interpreters for the Deaf (RID)** and/or the **NAD**; and has professional experience of 3 years or more working as an interpreter for the deaf or in a related field in which services for the visual and hearing impaired where provided.



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ASL Interpretation – Subject Matter Expert	
Duties	Subject Matter Experts have expertise in any number of technical disciplines. SMEs perform specialized Sign Language interpreting services in support of academic, military, medical, and legal organizations that require professional and/or certified interpreters
Education	Bachelors
Experience	3 Years experience working as an interpreter for the deaf or in a related field in which services for the visual and hearing impaired were in field related to the translation effort *All SMEs have passed a tailored language test in the fields of desired expertise required for the project
Certification	Certification by the National Association of the Deaf (NAD) and/or Registry of Interpreters for the Deaf (RID)

4. Rates

Rates for SIN 382-1 Services

Service	SME Group	Year 9	Year 10
		July 29 2019-July 28 2020	July 29, 2020-July 28, 2021
Translation (Rates shown calculated “per word”)	1	\$0.1431	\$0.1458
	2	\$0.1670	\$0.1701
	3	\$0.2147	\$0.2187
	4	\$0.2744	\$0.2795
Transcription (Rates shown calculated “per minute of media”)	1,2,3,4	\$14.42	\$14.69
Desktop Publishing (Rates shown calculated “per hour”)	1,2,3,4	\$83.50	\$85.06
Proofreading (Rates shown calculated “per hour”)	1,2,3,4	\$83.50	\$85.06
Project Management (Rates shown calculated “per hour”)	1,2,3,4	\$83.50	\$85.06

Rates for SIN 382-2 Services

Service	SME Group	Year 9	Year 10
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		July 29 2019-July 28 2020	July 29, 2020-July 28, 2021
Interpretation Services (Rates shown calculated "per hour")	1,2,3,4	\$122.59	\$124.87

Rates for SIN 382-3 Services

Course Title	Course Length	Minimum Participants	Maximum Participants	Year 9	Year 10
				July 29 2019- July 28 2020	July 29, 2020- July 28, 2021
<i>LUClass:</i> On-Demand Language Learning (Rates shown calculated "per student, per hour")	Instructor-Led Virtual Sessions: 24 -30 Days* *Course length represented here is the minimum and maximum Live Instructor-Led virtual instruction courses offered throughout the 12-15 week curriculum.	1	15	\$87.62	\$89.25



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Source Language	Target Language	Service Performed	Service Type	Unit	Location	Year 9 July 29, 2019- July 28, 2020	Year 10 July 29, 2020-July 28, 2021
English	Arabic	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Spanish	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Chinese	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	French	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	German	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Japanese	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Russian	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Urdu	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Turkish	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Kurdish	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Dari	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48



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English	Farsi	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Persian	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48
English	Pashto	Other	Oral Proficiency Assessment	Per Test	Customer	\$195.84	\$199.48

Rates for SIN 382-4 Services

Service	SME Group	Year 9	Year 10
		July 29 2019-July 28 2020	July 29, 2020-July 28, 2021
CLASS Expert (Cleared) (Rates shown calculated "per hour")	1,2,3,4	\$131.19	\$133.63

Rates for SIN 382-5 Services

Service	SME Group	Year 9	Year 10
		July 29 2019-July 28 2020	July 29, 2020-July 28, 2021
ASL Interpretation (Rates shown calculated "per hour")	1,2,3,4	\$144.23	\$146.92



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Service Contract Labor Standards Matrix

The Service Contract Labor Standards (SCLS) is applicable to this contract and it includes SCLS applicable labor categories. The prices for the indicated (**) SCLS labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

SCLS Matrix		
SCLS Eligible Contract Labor Category	SCLS Equivalent Code – Title	WD Number
CLASS Expert	30110 – Foreign Language Translator	1987-0989
Subject Matter Expert (SME) Groups 1, 2, 3, 4	30110 – Foreign Language Translator	1987-0989
Interpreter Sign Language	30130 – Interpreter (Sign Language)	1988-0742
Desktop Publisher	15080 – Graphic Artist	2015-4001
Technical Proofreader	30463 – Technical Writer III	2015-4001
Transcriptionist	12195 – Medical Transcriptionist	2015-4001

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Thank you | Gracias | Merci | Danke | ليزج | 謝謝 | Kiitos | Tak | Mesi | תודות בר | ありがとう | Hantale

